

# Legal notice

## Terms of use

In this space, the USER will be able to find all the information related to the legal terms and conditions that define the relationships between users and us as those responsible for this website. As a user, it is important that you know these terms before continuing your navigation. El Auténtico Cabo de Gata SL, as the party responsible for this website, assumes the commitment to process the information of our users and clients with full guarantees and to comply with the national and European requirements that regulate the collection and use of the personal data of our users. This website, therefore, rigorously complies with the GDPR (REGULATION (EU) 2016/679 on data protection) and the LSSI-CE Law 34/2002, of July 11, on information society services and electronic commerce.

## GENERAL CONDITIONS OF USE

These General Conditions regulate the use (including mere access) of the web pages that make up the website [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com), including the content and services made available on them. Any person who accesses the website [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) ("User") agrees to be bound by the General Conditions in force at any given time on the [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) portal.

## PERSONAL DATA WE COLLECT AND HOW WE DO IT

[Read Privacy Policy](#)

## COMMITMENTS AND OBLIGATIONS OF USERS

The User is informed and accepts that access to this website does not in any way imply the start of a commercial relationship with [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com). Thus, the user undertakes to use the website, its services and content without contravening current legislation, good faith and public order. The use of the website for illicit or harmful purposes is prohibited, or in any way that may cause harm or prevent the normal operation of the website. Regarding the content of this website, the following is prohibited: Its reproduction, distribution or modification, in whole or in part, unless authorized by its legitimate owners; Any violation of the rights of the provider or the legitimate owners; Its use for commercial or advertising purposes.

When using the website, [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com), the User undertakes not to engage in any conduct that could damage the image, interests and rights of [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) or third parties or that could damage, disable or overload the portal (indicate domain) or that could prevent, in any way, the normal use of the website. However, the User must be aware that the security measures of computer systems on the Internet are not entirely reliable and that, therefore, [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) cannot guarantee the absence of viruses or other elements that may cause alterations in the computer systems (software and hardware) of the User or in their electronic documents and files contained therein.

## SECURITY MEASURES

The personal data communicated by the user to [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) may be stored in automated or non-automated databases, the ownership of which corresponds exclusively to

accordance with the provisions of current regulations on data protection.

Communication between users and [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) uses a secure channel, and the data transmitted is encrypted thanks to https protocols, therefore, we guarantee the best security conditions so that the confidentiality of users is guaranteed.

## COMPLAINTS

English: [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) informs that there are complaint forms available to users and customers. The User may make complaints by requesting their complaint form or by sending an email to [esperando@elautenticocabodegata.com](mailto:esperando@elautenticocabodegata.com) indicating their name and surname, the service and/or product purchased and stating the reasons for their complaint.

The user/buyer may notify us of the complaint, either by email to:

[esperando@elautenticocabodegata.com](mailto:esperando@elautenticocabodegata.com), if desired by attaching the following complaint form: The service/product: Purchased on: User's name: User's address: User's signature (only if submitted on paper): Date: Reason for the complaint:

## CONFLICT RESOLUTION PLATFORM

In case it may be of interest to you, to submit your claims you can also use the dispute resolution platform provided by the European Commission, which is available at the following link:

<http://ec.europa.eu/consumers/odr/>

## INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS

Pursuant to the provisions of Articles 8 and 32.1, second paragraph, of the Intellectual Property Law, the reproduction, distribution and public communication, including the method of making available, of all or part of the contents of this website, for commercial purposes, on any medium and by any technical means, without the authorization of [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com), is expressly prohibited. The user undertakes to respect the Intellectual and Industrial Property rights owned by [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com).

The user is aware of and accepts that the entire website, containing, but not limited to, the text, software, content (including structure, selection, arrangement and presentation thereof), podcast, photographs, audiovisual material and graphics, is protected by trademarks, copyright and other legitimate rights, in accordance with international treaties to which Spain is a party and other property rights and laws of Spain. In the event that a user or third party considers that there has been a violation of their legitimate intellectual property rights due to the introduction of certain content on the website, they must notify [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) of this circumstance, indicating:

- Personal data of the interested party who is the owner of the rights that have allegedly been infringed, or indicate the representation with which he or she acts in the event that the claim is submitted by a third party other than the interested party.
- Indicate the content protected by intellectual property rights and its location on the web, the accreditation of the intellectual property rights indicated and an express declaration in which the interested party takes responsibility for the veracity of the information provided in the notification.

The pages of the website [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) may provide links to other websites and content owned by third parties. The sole purpose of the links is to provide the User with the possibility of accessing said links. [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) is not responsible in any case for the results that may be derived by the User from accessing said links.

Likewise, the user will find within this site, pages, promotions, affiliate programs that access the browsing habits of users to establish profiles. This information is always anonymous and does not identify the user.

The information provided on these sponsored Sites or affiliate links is subject to the privacy policies used on said Sites and will not be subject to this privacy policy. Therefore, we strongly recommend that Users carefully review the privacy policies of the affiliate links.

The User who intends to establish any technical link device from his website to the portal [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) must obtain prior written authorization from [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com). The establishment of the link does not imply in any case the existence of relations between [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) and the owner of the site on which the link is established, nor the acceptance or approval by [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) of its contents or services.

## COMMENT POLICY

Comments are allowed on our website to enrich the content and to make enquiries. Comments that are not related to the theme of this website, that include defamation, insults, personal attacks or general lack of respect towards the author or other members will not be accepted. Comments that contain information that is obviously misleading or false will also be deleted, as well as comments that contain personal information, such as, for example, private addresses or telephone numbers and that violate our data protection policy.

Comments created solely for promotional purposes of a website, person or group and anything that can be considered spam in general will also be rejected.

Anonymous comments are not allowed, as well as those made by the same person with different nicknames. Comments that try to force a debate or a position by another user will not be considered either.

## EXCLUSION OF WARRANTIES AND LIABILITY

The Provider does not provide any guarantee nor is it responsible, under any circumstances, for damages of any kind that may be caused by:

- The lack of availability, maintenance and effective operation of the website, or its services and contents;
- The existence of viruses, malicious or harmful programs in the contents;
- Illegal, negligent, fraudulent or contrary use of this Legal Notice;
- The lack of legality, quality, reliability, usefulness and availability of the services provided by third parties and made available to users on the website.
- The provider shall not be liable under any circumstances for any damages that may arise from the illegal or improper use of this website.

In general, the relations between [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com) and the Users of its telematic services, present on this website, are subject to Spanish legislation and jurisdiction and to the courts.

## CONTACT

If any User has any questions about these Legal Conditions or any comments about the portal [www.elautenticocabodegata.com](http://www.elautenticocabodegata.com), please contact us at [welcome@elautenticocabodegata.com](mailto:welcome@elautenticocabodegata.com)

On behalf of the team at El Auténtico Cabo de Gata SL, we thank you for taking the time to read this Legal Notice.